

The Plant Module offers many features that help your company provide faster, more efficient service to your customers. Information for the assignment, completion, and tracking of service orders is readily accessible to plant personnel.

- Interfaces with Service Order Management System eliminating duplicate entry of customer information
 - Provides flexibility with user-defined facility types
 - Tracks all available facilities for automatic assignment
 - Automatically assigns dedicated cable facilities
 - Provides for temporary remarks on the service order to assist installers
 - Allows access to information on customer records by:
 - Facility
 - Telephone Number
 - Name
 - Address
 - Account Number

- Allows for monitoring Service Order activities by:
 - Orders pending assignment
 - Orders pending dispatch
 - Orders pending installation
 - Orders completed

- Provides the capability to rename any facility throughout the system
- Generates tracking and productivity analysis reports
- Provides cable and line equipment throw capabilities with reporting, tracking and customer record update